Ingram Micro Pty Ltd (ABN 45 112 487 966) 61 Dunning Avenue Rosebery NSW 2018 Phone: +61 1800 464 726 Email: postsales@ingrammicro.com.au



HARMAN PRODUCT WARRANTY AGAINST DEFECTS FOR AUSTRALIA

Ingram Micro Pty Limited (ABN 45 112 487 966) of 61 Dunning Avenue, Rosebery NSW 2018 ("Ingram Micro") is an authorized distributor of Harman International Industries Ltd products ("Products"). This warranty against defects shall only apply to Products distributed by Ingram Micro and sold to you within Australia after 1 April 2016. Please refer to Harman's Limited Warranty enclosed here for further information on Product warranty.

Warranty against defects

Harman Products come with guarantees that cannot be excluded under the Australian Consumer Law. During the warranty period you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Subject to the terms and conditions herein and Harman's Limited Warranty, Ingram Micro will repair or replace without charge any manufacturing defects that appear in Harman Products within the warranty period of 1 year from date of purchase. You are entitled to have the defective Product repaired, replaced or a refund in accordance to your rights under law. The benefits given to you by this Warranty are in addition to other rights and remedies you may have under law and nothing in this Warranty purports to restrict, modify or exclude your legal rights as consumer under Australian Law.

How to Claim

To make a claim under this warranty, you should contact the seller who sold you the Product, or contact the Harman customer support team at + 61 2 8317 3353 or email <u>support.apac@harman.com</u>. You are responsible for the cost of returning the defective Product unless notified otherwise.